



## High Country Vet Response to COVID-19

Dear Valued Clients:

Dr Batt is back!

Unfortunately, due to COVID-19 there will be some changes till this clears up.

Most services at this time will still be provided such as Spring Vaccines. Essential medicine and lameness exams and diagnostic imaging (x-ray, ultrasound). We can also offer telemedicine/teletriage on some cases.

Under instruction from the State of Colorado, we are conserving PPE for human healthcare and we will not be doing any kind of elective surgeries for the next 3 months (such as castrations).

We ask that to protect Dr. Batt, her assistant and yourself, you limit your contact with her during appointments, respecting the 6 foot minimum distance from her or not to be present during appointments (have your horse caught up and ready). Please call to reschedule your appointment or not be present during your appointment if you have come into contact with anyone who has been diagnosed with or exposed to COVID-19 or are feeling ill in anyway. We are happy to have you on speaker phone during the appointment if it allows and provide full written reports of our visits if you are unable to be present.

We will continue to operate during normal business hours, unless regulations prohibit us from doing so. We will keep you posted as the COVID-19 emergency continues to develop. Please be mindful & flexible that Dr. Batt has childcare responsibilities until the schools are back, and will do her best to make days/times that work for you, but please schedule as far ahead as possible. If you are able to haul your horse in, we urge you to do so and you will be able to stay in your truck and out of contact while we examine your horse. This will help our efficiency and ability to keep things cleaned.

As for chiropractic care Dr. Marianne Marshall-Gibson will not be coming up mid next month due to COVID-19 restrictions, but we are hoping for possibly the end of April. We will make sure to keep you posted.

If you have any questions, please ask us. Thank you for trusting us with your equine needs.

Louise Batt

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